

Global Service Support Catalog

OMRON
FACTORY AUTOMATION
SERVICE



GLOBAL SERVICE SUPPORT

With our people and technology, we are your partner for innovative manufacturing of tomorrow.

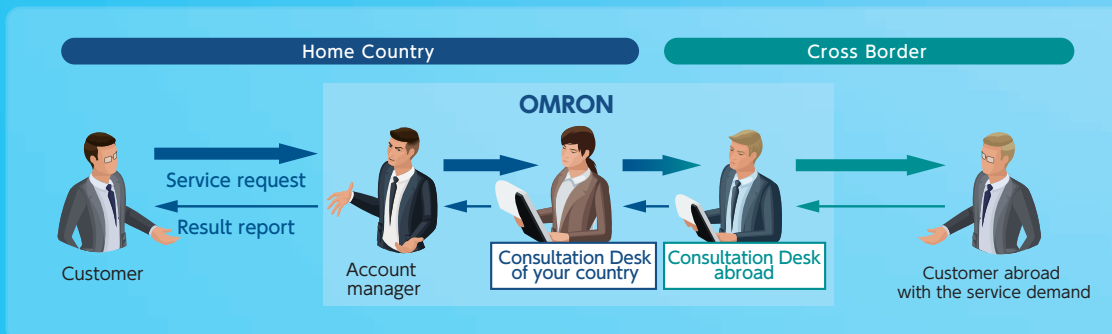
We have the technical capabilities, know-how and field experiences which we have developed in our own factories. Our experts flexibly create the optimum customized solution, depending on a region, environment and process, that caters to specific needs of our customers around the world by selecting from all of our resources and wide variety of products, anytime, anywhere.



Cross-border Support

- 'Consultation Desk' arranges your service request to be carried out globally -

Omron account manager pass your request to our Consultation Desk, which will allow you to use our technical service without constraints of various procedures, languages and borders.



NETWORK



JAPAN
Sales HQ **1** location
Sales office **27** locations

AMERICAS
Sales HQ **4** locations
Sales office **7** locations

ASIA PACIFIC
Sales HQ **9** locations
Sales office **24** locations

About **40** countries
150 locations

OMRON FACTORY AUTOMATION SERVICE

OMRON offers factory automation services tailored specifically to the operation processes of customers.

To help customers address the challenges faced at manufacturing sites, OMRON utilizes a wide range of products and its global service network to ensure full-spectrum support for design, startup, or maintenance.

For Design

These services are designed for use by those looking to begin manufacturing new products. These services can also help those looking to make further improvements. Our skilled engineers help customers embody their concepts while incorporating the latest technologies.

New Equipment Design Support



Consultation



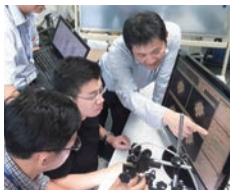
Drawing from extensive knowledge and experience regarding machine safety, OMRON strives to help customers reduce design burdens and create globally competitive equipment.



On-site Environmental Diagnosis



OMRON engineers will visit your facility to investigate your equipment installation environment.



Product Training



OMRON offers various courses focusing on helping participants to master skills related to design operations.

Equipment Optimization Support



Remediation/ Additional Function Design



OMRON offers the optimal method for adding functionality to existing equipment, including design and installation work.



Migration/ Replacement of Discontinued Products



OMRON offers customers the opportunity to replace their legacy products with newer models.

Product Selection Support



Product Evaluation Loan



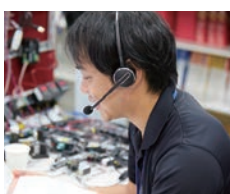
Evaluate the functions and performance of OMRON products before purchasing.



Proof of Concept



Using actual customer target samples and robots, OMRON determines the feasibility, measures cycle time, and provides detailed reports.



Technical Support— Product Selection Assistance



OMRON's Technical Support offers telephone consultations including product selection, operation/setting configuration, and troubleshooting in order to help customers solve problems they may be facing.



Automation Center/ Laboratory

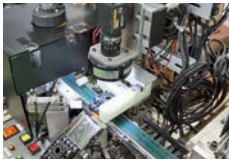


OMRON introduces the latest control technologies and real-life applications on display using actual machines.

For Startup

These services can be used for equipment installation/construction, configuration of initial settings, or adjustment. With these services, our dedicated engineers help customers with smooth setup leading up to the start of on-site production.

Product Installation Support



On-Site Startup



OMRON offers on-site installation, setting, and adjustment of purchased products.



Operation /Setup Training



OMRON offers training sessions so that participants can learn product tuning and robot teaching through hand-on experiences.



Prime shipping —For Setup



When problems arise at a customer facility, OMRON will deliver the emergency replacement products as required.



Technical Support —Product Setup Assistance



OMRON's Technical Support offers telephone consultations including product selection, operation/setting configuration, and troubleshooting in order to help customers solve problems they may be facing.

For Maintenance

These services are designed for those looking to maintain and manage stable operation, and to address problems that have occurred. Through these services, our trained engineers provide periodic inspections and rapid recovery from malfunctions.

Preventive Maintenance/Maintenance Support



Periodic Inspections



Our engineers visit your production site on a regular basis to carry out various inspections for OMRON products.



Maintenance Training



OMRON offers various courses focusing on helping participants to master skills related to maintenance operations.



Maintenance Contracts



OMRON offers annual maintenance contract including periodic inspections and recovery support should a failure occur.

Breakdown Maintenance/Maintenance Support



Trouble Analysis



OMRON engineers will visit your facility to investigate and improve the equipment installation environment promptly.



On-Site Recovery



OMRON engineers will be with you for investigation and recovery support such as replacing products.



Repair/Analysis



OMRON performs a repair or causal analysis of malfunctioning products sent by customers.



Prime shipping —For Maintenance



When problems arise at a customer facility, OMRON will deliver the emergency replacement products as required.



Technical Support —On-Site Troubleshooting Assistance



OMRON's Technical Support offers telephone consultations including product selection, operation/setting configuration, and troubleshooting in order to help customers solve problems they may be facing.



JAPAN

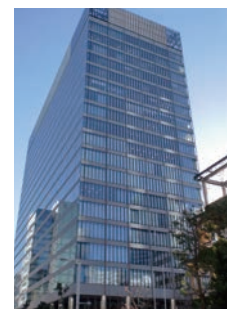
In Japan, we have our Sales Headquarters in Tokyo (Shinagawa), as well as 27 sales offices and two inventory centers to ensure that our customer's needs are met.

Our Automation Center/Laboratory showcases actual machines for various control applications that are implemented by our latest control components.



JAPAN Supported languages / Japanese

Sales HQ	OMRON Corporation Industrial Automation Company		
Address	Shinagawa Front Building 7F, 2-3-13, Kounan, Minato-ku, Tokyo		
Phone	+81-3-6718-3501	Fax	+81-3-6718-3514
Website	Inquiry Form https://www.fa.omron.co.jp/contact/tech/ 	Service-Related Inquiries http://www.fa.omron.co.jp/support/ 	
Business hours	Monday-Friday(Excluding public holidays) 9:00-17:30		
Sales Office	Sendai TEL:+81-22-265-0571 Morioka TEL:+81-19-604-7122 Tokyo TEL:+81-3-6718-3501 Kashiwa TEL:+81-4-7148-0690 Omiya TEL:+81-48-645-8855 Takasaki TEL:+81-27-326-3456 Utsunomiya TEL:+81-28-633-5424 Tachikawa TEL:+81-42-524-6776 Yokohama TEL:+81-45-411-7285 Atsugi TEL:+81-46-297-3605 Matsumoto TEL:+81-263-32-6561 Nagoya TEL:+81-52-561-8670 Numazu TEL:+81-55-977-9029 Shizuoka TEL:+81-54-253-6182	Hamamatsu TEL:+81-53-455-0081 Kariya TEL:+81-566-23-9760 Kanazawa TEL:+81-76-233-4770 Toyama TEL:+81-76-441-1170 Osaka TEL:+81-6-6347-5811 Shiga TEL:+81-77-588-9500 Kyoto TEL:+81-75-325-1092 Okayama TEL:+81-86-231-3623 Hiroshima TEL:+81-82-247-0310 Takamatsu TEL:+81-87-851-7737 Fukuoka TEL:+81-92-414-3212 Kitakyusyu TEL:+81-93-511-8171 Kumamoto TEL:+81-96-355-1611	



Cross-border Support

Consultation Desk


 Do you need services abroad?
 Contact your local OMRON representative!

Service Support Availability

For Design

New Equipment Design Support



Consultation



On-site Environmental
Diagnosis



Product Training

Equipment Optimization Support



Remediation/Additional
Function Designing



Migration/Replacement of
Discontinued Products

Product Selection Support



Product
Evaluation Loan



Proof
of Concept



Tech Support



Automation
Center/
Laboratory

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Operation
/Setup Training



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic
Inspections



Maintenance
Contracts



Maintenance
Training

Breakdown Maintenance/Maintenance Support



Trouble Analysis



On-Site Recovery



Repair/Analysis



Prime shipping



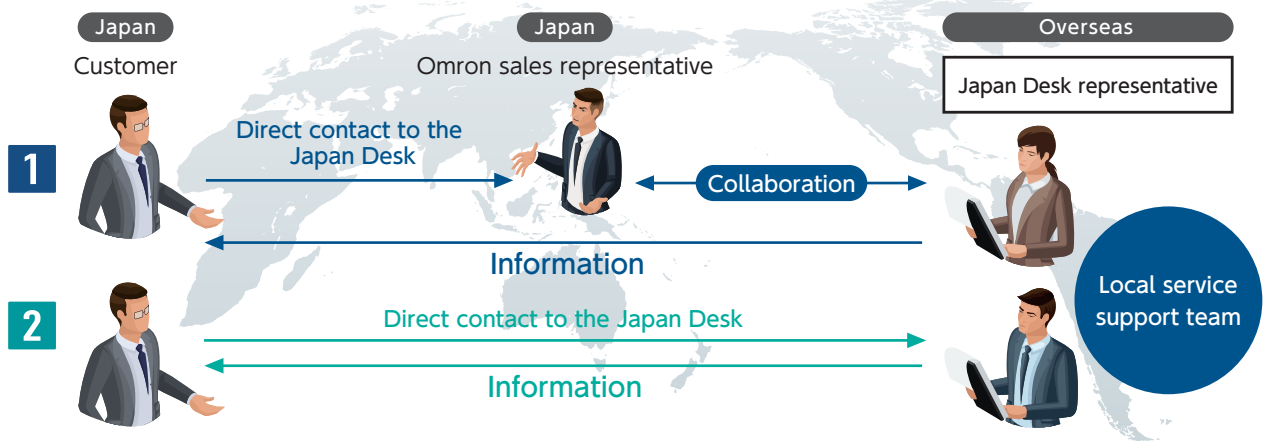
Tech Support

Japan Desk (Contacts in Japanese) ~Service support that makes you feel at home~

Japanese speaking representatives are ready to serve Japanese customers engaging in manufacturing all over the world.

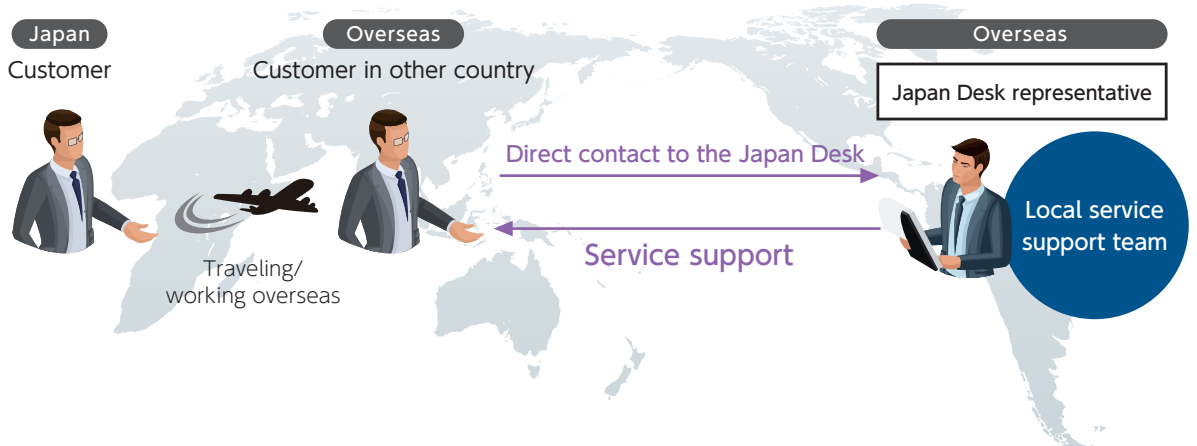
1 To obtain local information before starting a business there.

A Japan Desk representative provides the local service support information.



2 To receive technical support for starting up new equipment outside Japan

A Japan Desk representative arranges a local engineer to support the customer.



GREATER CHINA


We have our Regional Sales Headquarters in Shanghai, 40 sales offices and 5 inventory centers in the Greater China Region to meet our customers' needs.

For inquiries about OMRON service and support in regions where no sales offices exist, please contact our Regional Sales Headquarters in China (Shanghai).

Our Automation Center/Laboratory showcases actual devices of control applications in which the latest control devices are combined.



CHINA-mainland Supported languages / Chinese, English

Sales HQ	OMRON INDUSTRIAL AUTOMATION (CHINA) CO., LTD.																																																														
Address	Room 2211, Bank of China Tower, 200 Yin Cheng Zhong Road, PuDong New Area, Shanghai, 200120, China																																																														
Phone	+86-21-6023-0333	Fax	+86-21-5037-2388																																																												
Website	Inquiry Form https://www.fa.omron.com.cn/web/service		Service-Related Inquiries https://www.fa.omron.com.cn/service-introduction																																																												
Business hours	Monday-Friday(Excluding public holidays) 8:45-12:00, 13:00-17:45																																																														
Sales Office	<table border="0"> <tr> <td colspan="2"><North China and Northeast></td> <td>Changsha</td> <td>TEL:+86-731-8458-5551</td> </tr> <tr> <td>Beijing</td> <td>TEL:+86-10-5739-5399</td> <td>Chengdu</td> <td>TEL:+86-28-8676-5345</td> </tr> <tr> <td>Tianjin</td> <td>TEL:+86-22-8319-1580</td> <td>Chongqing</td> <td>TEL:+86-23-6879-6406</td> </tr> <tr> <td>Qingdao</td> <td>TEL:+86-532-6677-5819</td> <td>Guiyang</td> <td>TEL:+86-851-84812320</td> </tr> <tr> <td>Jinan</td> <td>TEL:+86-531-8292-9795</td> <td>Kunming</td> <td>TEL:+86-871-6352-7224</td> </tr> <tr> <td>Yantai</td> <td>TEL:+86-535-686-5018</td> <td>Xi'an</td> <td>TEL:+86-29-8885-1505</td> </tr> <tr> <td>Tangshan</td> <td>TEL:+86-315-479-5118</td> <td><Eastern></td> <td></td> </tr> <tr> <td>Shijiazhuang</td> <td>TEL:+86-311-8690-6790</td> <td>Kunshan</td> <td>TEL:+86-512-5011-0866</td> </tr> <tr> <td>Taiyuan</td> <td>TEL:+86-351-522-9870</td> <td>Suzhou</td> <td>TEL:+86-21-3602-1888</td> </tr> <tr> <td>Dalian</td> <td>TEL:+86-411-3994-8181</td> <td>Wuxi</td> <td>TEL:+86-510-8516-9303</td> </tr> <tr> <td>Shenyang</td> <td>TEL:+86-24-2281-5132</td> <td>Nanjing</td> <td>TEL:+86-25-8324-0556</td> </tr> <tr> <td>Changchun</td> <td>TEL:+86-431-8192-8311</td> <td>Xuzhou</td> <td>TEL:+86-516-8373-6516</td> </tr> <tr> <td><Midwest></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Wuhan</td> <td>TEL:+86-27-8228-2145</td> <td></td> <td></td> </tr> <tr> <td>Zhengzhou</td> <td>TEL:+86-371-6558-5192</td> <td></td> <td></td> </tr> </table>			<North China and Northeast>		Changsha	TEL:+86-731-8458-5551	Beijing	TEL:+86-10-5739-5399	Chengdu	TEL:+86-28-8676-5345	Tianjin	TEL:+86-22-8319-1580	Chongqing	TEL:+86-23-6879-6406	Qingdao	TEL:+86-532-6677-5819	Guiyang	TEL:+86-851-84812320	Jinan	TEL:+86-531-8292-9795	Kunming	TEL:+86-871-6352-7224	Yantai	TEL:+86-535-686-5018	Xi'an	TEL:+86-29-8885-1505	Tangshan	TEL:+86-315-479-5118	<Eastern>		Shijiazhuang	TEL:+86-311-8690-6790	Kunshan	TEL:+86-512-5011-0866	Taiyuan	TEL:+86-351-522-9870	Suzhou	TEL:+86-21-3602-1888	Dalian	TEL:+86-411-3994-8181	Wuxi	TEL:+86-510-8516-9303	Shenyang	TEL:+86-24-2281-5132	Nanjing	TEL:+86-25-8324-0556	Changchun	TEL:+86-431-8192-8311	Xuzhou	TEL:+86-516-8373-6516	<Midwest>				Wuhan	TEL:+86-27-8228-2145			Zhengzhou	TEL:+86-371-6558-5192		
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Cross-border Support

Consultation Desk



Do you need services abroad?
Contact your local Omron representative!

Japan Desk (Contacts in Japanese)

TEL

TIANJIN
+86-22-8319-1580 EXT 3020

SHANGHAI
+86-21-6023-0333 EXT 2672

SHENZHEN • GUANGZHOU
+86-20-8755-7798 EXT 3107

※ Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

Sales Office

Hangzhou TEL:+86-571-8765-2855
 Ningbo TEL:+86-574-2788-8220
 Wenzhou TEL:+86-577-8891-9195
 Hefei TEL:+86-551-6363-9629
 <South China>
 Nanchang TEL:+86-791-8630-4711
 Guangzhou TEL:+86-20-8755-7798
 Dongguan TEL:+86-769-2242-3200

Shenzhen TEL:+86-755-2694-8238
 Foshan TEL:+86-757-8330-5268
 Zhongshan TEL:+86-760-8822-4545
 Shantou TEL:+86-754-8870-6001
 Fuzhou TEL:+86-591-8808-8551
 Xiamen TEL:+86-592-268-6709
 Nanning TEL:+86-771-553-1371
 Hongkong TEL:+852-2375-3827

Korea Desk (Contacts in Korean)

TEL

SHANGHAI
 +86-186-1677-0741

Service Support Availability

For Design

New Equipment Design Support



Consultation



On-site Environmental
 Diagnosis



Product
 Training

Equipment Optimization Support



Remediation/Additional
 Function Designing



Migration/Replacement of
 Discontinued Products

Product Selection Support



Proof of Concept



Tech Support



Automation Center/
 Laboratory

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Operation
 /Setup Training



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic
 Inspections



Maintenance
 Contracts



Maintenance
 Training

Breakdown Maintenance/Maintenance Support



Trouble Analysis



On-Site
 Recovery



Repair/Analysis





Prime shipping



Tech Support

TAIWAN

Supported languages/Chinese, English, Japanese

Sales HQ	OMRON TAIWAN ELECTRONICS INC.	
Address	6F, Home Young Bldg., No.363, Fu-Shing N.Road, Taipei, Taiwan R.O.C	
Phone	+886-2-2715-3331	Fax +886-2-2712-6712
Website	Inquiry Form https://www.omron.com.tw/contact/form/tw_omron 	Service-Related Inquiries https://www.omron.com.tw/support/ 
Business hours	Monday-Friday(Excluding public holidays) 8:30-18:00	
Sales Office	Taichung TEL:+886-4-2325-0834	Tainan TEL:+886-6-226-2208
	Hsinchu TEL:+886-3-667-5557	



Service Support Availability

For Design

New Equipment Design Support



Consultation



Product Training

Equipment Optimization Support



Remediation/Additional
 Function Designing



Migration/Replacement of
 Discontinued Products

Product Selection Support



Product
 Evaluation
 Loan



Proof
 of Concept



Tech Support



Automation
 Center/
 Laboratory

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Operation
 /Setup Training



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic
 Inspections



Maintenance
 Contracts



Maintenance
 Training

Breakdown Maintenance/Maintenance Support



On-Site Recovery



Repair/Analysis



Prime shipping



Tech Support

Cross-border Support

Consultation Desk



Do you need
 services abroad?
 Contact your local
 Omron representative!

Japan Desk (Contacts in Japanese)

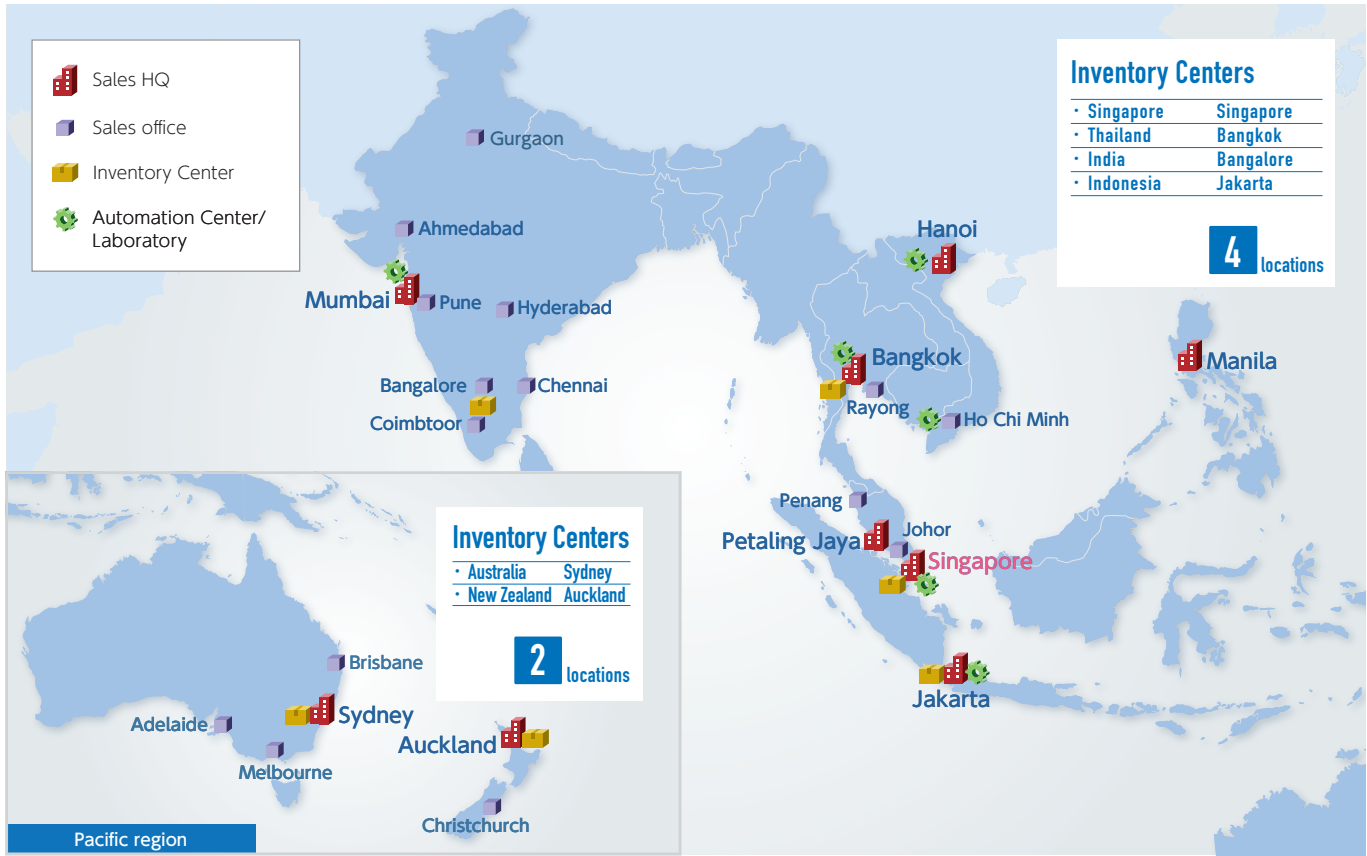
TEL

TAIPEI
 +886-2-2715-3331 EXT 2150

* Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.


ASIA PACIFIC

In the Asia Pacific Region, we have our Regional Sales Headquarters in Singapore, as well as 24 sales offices and 6 inventory centers to ensure that our customer's needs are met. For inquiries about OMRON service and support in regions where no sales offices exist, please contact our Regional Sales Headquarters in Singapore. Our Automation Center/Laboratory showcases actual machines for various control applications that are implemented by our latest control components.



SINGAPORE

Supported languages / English, Chinese

Sales HQ	OMRON ELECTRONICS PTE. LTD.		
Address	438A Alexandra Road, #05-05/08, Alexandra Technopark, Singapore 119967		
Phone	+65-6-547-6789	Fax	+65-6-547-6769
Website	Inquiry Form https://www.omron-ap.com/service_support/customer_service/feedback_nonmember.asp 	Service-Related Inquiries http://www.omron-ap.com/service_support/main.asp 	
Business hours	Monday-Friday (Excluding public holidays) 8:30-17:15		
Sales Office	-		



Cross-border Support

Consultation Desk

Do you need services abroad? Contact your local Omron representative!

Japan Desk (Contacts in Japanese)

TEL
















MALAYSIA
+60-3-7688-2888

* Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

MAIL

japandesk-sg@omron.com

Service Support Availability

For Design	For Startup	For Maintenance
New Equipment Design Support  Consultation  Product Training	Product Installation Support  On-Site Startup  Prime shipping	Preventive Maintenance/Maintenance Support  Periodic Inspections
Product Selection Support  Product Evaluation Loan  Proof of Concept  Tech Support  Automation Center/Laboratory	Operation /Setup Training  Operation /Setup Training  Tech Support	Breakdown Maintenance/Maintenance Support  On-Site Recovery  Repair/Analysis  Prime shipping  Tech Support

AUSTRALIA

Supported languages/English

Sales HQ	OMRON ELECTRONICS PTY.LTD.		
Address	UNIT 6, 108 SILVERWATER ROAD SILVERWATER SYDNEY NSW 2128 AUSTRALIA		
Phone	+61-2-9878-6377	Fax	+61-2-9878-6981
Website	Inquiry Form https://www.omron.com.au/service_support/customer_service/feedback_nonmember.asp 	Service-Related Inquiries http://www.omron.com.au/service_support/main.asp 	
Business hours	Monday-Friday (Excluding public holidays) 8:30-17:00		
Sales Office	Brisbane/Melbourne/Adelaide TEL:1300-766-766(In Australia)		



Service Support Availability

For Design

New Equipment Design Support



Consultation



Product Training

Product Selection Support



Remediation/Additional Function Design

Product Selection Support



Product Evaluation Loan



Proof of Concept



Tech Support

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Operation /Setup Training



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections



Maintenance Contracts

Breakdown Maintenance/Maintenance Support



On-Site Recovery



Repair/Analysis



Prime shipping



Tech Support

Cross-border Support

Consultation Desk



Do you need services abroad ?
Contact your local Omron representative !

Japan Desk (Contacts in Japanese)

TEL

MALAYSIA
+60-3-7688-2888



* Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

MAIL

japandesk-au@omron.com

INDIA

Supported languages/Hindi, English

Sales HQ	OMRON AUTOMATION PRIVATE LIMITED		
Address	THE QUBE 5th Floor, Unit No. 501-504, M V Road, Marol, Andheri (EAST) Mumbai-MH-400059, India		
Phone	+91-22-7128-8400	Fax	+91-22-7128-8401
Website	Inquiry Form https://www.omron-ap.co.in/service_support/customer_service/feedback_nonmember.asp 	Service-Related Inquiries http://www.omron-ap.co.in/service_support/main.asp 	
Business hours	Monday-Friday (Excluding Public Holiday) 9:00-17:30		
Sales Office	Bangalore TEL:+91-80-6709-6400/6709-6406 Pune TEL:+91-020-6711-4608 Ahmedabad TEL:+91-79-25625060 Gurgaon TEL:+91-124-7122-700/7122-800	Chennai TEL:+91-44-4902-6100 Coimboor TEL:+91-422-4203020 Hyderabad TEL:+91-040-2770-7544	



Service Support Availability

For Design

New Equipment Design Support



Consultation



On-site Environmental Diagnosis



Product Training

Product Selection Support



Remediation/Additional Function Design

Product Selection Support



Product Evaluation Loan



Proof of Concept



Tech Support



Automation Center/ Laboratory

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Operation /Setup Training



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections



Maintenance Contracts



Maintenance Training

Breakdown Maintenance/Maintenance Support



Trouble Analysis



On-Site Recovery



Repair/Analysis



Prime shipping



Tech Support

Cross-border Support

Consultation Desk



Do you need services abroad ?
Contact your local Omron representative !

Japan Desk (Contacts in Japanese)

TEL

GURGAON
+91-84477-38697
+91-98999-13509

CHENNAI
+91-99991-27166

* Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

MAIL

japandesk-in@omron.com

INDONESIA

Supported languages / Bahasa Indonesia, English, Dutch

Sales HQ	PT. OMRON ELECTRONICS		
Address	Menara Bidakara 1, Lt. 22 Jl. Jend. Gatot Subroto Kav. 71-73 Pancoran, Jakarta 12870 INDONESIA		
Phone	+62-21-2949-7500	Fax	+62-21-2949-7555
Website	Inquiry Form https://www.omron.co.id/service_support/customer_service/feedback_nonmember.asp 	Service-Related Inquiries http://www.omron.co.id/service_support/main.asp 	
Business hours	Monday-Friday (Excluding Public Holiday) 8:30-17:15		
Sales Office	-		



Service Support Availability

For Design

New Equipment Design Support



Consultation



Product Training

Equipment Optimization Support



Remediation/Additional Function Designing



Migration/Replacement of Discontinued Products

Product Selection Support



Product Evaluation Loan



Proof of Concept



Tech Support



Automation Center/Laboratory

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Operation/Setup Training



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Periodic Inspections



Maintenance Training

Breakdown Maintenance/Maintenance Support



On-Site Recovery



Repair/Analysis



Prime shipping



Tech Support

Cross-border Support

Consultation Desk



Do you need services abroad? Contact your local Omron representative!

Japan Desk (Contacts in Japanese)

TEL

+62-21-2949-7500

* Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

MAIL

japandesk-id@omron.com

MALAYSIA

Supported languages / Malay, English, Chinese

Sales HQ	OMRON ELECTRONICS SDN. BHD.		
Address	Unit 1101, Level 11, Uptown 1, No. 1, Jalan SS21/58, Damansara Uptown, 47400 Petaling Jaya, Selangor Darul Ehsan, Malaysia		
Phone	+60-3-7688-2888	Fax	+60-3-7688-2833
Website	Inquiry Form https://www.omron-ap.com.my/service_support/customer_service/feedback_nonmember.asp 	Service-Related Inquiries http://www.omron-ap.com.my/service_support/main.asp 	
Business hours	Monday-Friday (Excluding Public Holiday) 8:30-17:30		
Sales Office	Johor TEL:+60-7-356-8388	Penang	TEL:+60-4-643-5382



Service Support Availability

For Design

New Equipment Design Support



Consultation



Product Training

Product Selection Support



Product Evaluation Loan



Proof of Concept



Tech Support

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Operation/Setup Training



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections



Maintenance Contracts

Breakdown Maintenance/Maintenance Support



On-Site Recovery



Repair/Analysis



Prime shipping



Tech Support

Cross-border Support

Consultation Desk



Do you need services abroad? Contact your local Omron representative!

Japan Desk (Contacts in Japanese)

TEL

+60-3-7688-2888

* Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

MAIL

japandesk-my@omron.com

NEW ZEALAND

Supported languages/English

Sales HQ	OMRON ELECTRONICS LIMITED		
Address	65 Boston Road, Mt Eden Auckland New Zealand		
Phone	+64-9-358-4400	Fax	+64-9-358-4411
Website	Inquiry Form https://www.omron-ap.co.nz/service_support/customer_service/feedback_nonmember.asp 	Service-Related Inquiries http://www.omron-ap.co.nz/service_support/main.asp 	
Business hours	Monday-Friday (Excluding Public Holiday) 8:00-17:00		
Sales Office	Christchurch TEL:+64-3-366-5091		



Cross-border Support

Consultation Desk



Do you need services abroad?
Contact your local Omron representative!

Japan Desk (Contacts in Japanese)

TEL

MALAYSIA
+60-3-7688-2888

* Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

MAIL

japandesk-nz@omron.com

Service Support Availability

For Design

New Equipment Design Support



Consultation



Product Training

Product Selection Support



Product Evaluation Loan



Proof of Concept



Tech Support

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Operation /Setup Training



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections



Maintenance Contracts

Breakdown Maintenance/Maintenance Support



Repair/Analysis



Prime shipping



Tech Support

PHILIPPINES

Supported languages/Filipino, English

Sales HQ	OMRON ASIA PACIFIC PTE. LTD. - PHILIPPINE BRANCH OFFICE		
Address	2F, Kings Court II Building, 2129 Don Chino Roces Avenue, corner Dela Rosa Street, 1231 Makati City, Metro Manila, Philippines		
Phone	+63-2811-2831 ~ 34	Fax	+63-2811-2583
Website	Inquiry Form https://www.omron-ap.com.ph/service_support/customer_service/feedback_nonmember.asp 	Service-Related Inquiries http://www.omron-ap.com.ph/service_support/main.asp 	
Business hours	Monday-Friday (Excluding Public Holiday) 8:30-17:30		
Sales Office	-		



Cross-border Support

Consultation Desk



Do you need services abroad?
Contact your local Omron representative!

Japan Desk (Contacts in Japanese)

TEL

+63-2811-2831

* Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

MAIL

japandesk-ph@omron.com

Service Support Availability

For Design

New Equipment Design Support



Consultation



Product Training

Product Selection Support



Proof of Concept



Tech Support

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Operation /Setup Training



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections

Breakdown Maintenance/Maintenance Support



On-Site Recovery



Prime Shipping



Tech Support

THAILAND

Supported languages/Thai, English, Japanese

Sales HQ	OMRON ELECTRONICS CO., LTD.		
Address	Rasa Tower 2, 16th Floor, 555 Phaholyothin Road, Kwaeng Chatuchak, Khet Chatuchak, Bangkok 10900, THAILAND		
Phone	+66-2-942-6700	Fax	+66-2-937-0501,2
Website	Inquiry Form https://www.omron-ap.co.th/service_support/customer_service/feedback_nonmember.asp		Service-Related Inquiries http://www.omron-ap.co.th/service_support/main.asp
Business hours	Monday-Friday (Excluding Public Holiday) 8:30-17:30		
Sales Office	Rayong TEL:+66-38-346-070		



Cross-border Support

Consultation Desk



Do you need services abroad?
Contact your local Omron representative!

Japan Desk (Contacts in Japanese)

TEL

+66-2-942-6753

※ Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

MAIL

japandesk-th@omron.com

Service Support Availability

For Design

New Equipment Design Support



Product Training

Product Selection Support



Product Evaluation Loan



Proof of Concept



Tech Support

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Operation /Setup Training



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections



Maintenance Contracts



Maintenance Training

Breakdown Maintenance/Maintenance Support



Repair/Analysis



Prime shipping



Tech Support

VIETNAM

Supported languages/Vietnamese, English, Korean, Japanese

Sales HQ	Omron Vietnam Co. Ltd.		
Address	6th floor, 789 Tower, 147 Hoang Quoc Viet, Cau Giay, Hanoi, Vietnam		
Phone	+84-24-3556-3444 (Hanoi) +84-28-3920-4338 (Ho Chi Minh)	Fax	+84-24-3556-3443 (Hanoi) +84-28-3920-4335 (Ho Chi Minh)
Website	Inquiry Form https://www.omron.com.vn/service_support/customer_service/feedback_nonmember.asp		Service-Related Inquiries http://www.omron.com.vn/service_support/main.asp
Business hours	Monday-Friday (Excluding Public Holiday) 8:30-17:30		
Sales Office	Ho Chi Minh TEL:+84-28-3920-4338		



Cross-border Support

Consultation Desk



Do you need services abroad?
Contact your local Omron representative!

Japan Desk (Contacts in Japanese)

TEL

HANOI
+84-24-3556-3444

HO CHI MINH
+84-28-3920-4338

※ Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

MAIL

japandesk-vn@omron.com

Korea Desk (Contacts in Korean)

TEL

HANOI
+84-982-190-380

Service Support Availability

For Design

New Equipment Design Support



Consultation



Product Training

Product Selection Support



Product Evaluation Loan



Proof of Concept



Tech Support



Automation Center /Laboratory

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Operation /Setup Training



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections



Maintenance Contracts

Breakdown Maintenance/Maintenance Support



On-Site Recovery



Repair/Analysis



Prime shipping



Tech Support

KOREA

In South Korea, we have our Sales Headquarters in Seoul, as well as 3 sales offices and one inventory center to ensure that our customer's needs are met.

Our Automation Center/Laboratory showcases actual machines for various control applications that are implemented by our latest control components.



KOREA Supported languages / Korean, Japanese, English

Sales HQ	OMRON Electronics Korea Co., Ltd.		
Address	18Floor, Kyobo Tower B Wing, 465 Gangnam-daero, Seocho-Gu, Seoul, Korea, 00611		
Phone	+82-70-4506-4106	Fax	+82-2-3483-7788
Website	Inquiry Form, Service-Related Inquiries http://www.ia.omron.co.kr/support/globalservice.asp		
Business hours	Monday-Friday(Excluding public holidays) 9:00-17:40		
Sales Office	Busan TEL:+82-70-4506-4112	Cheonan TEL:+82-70-4506-4122	



Cross-border Support

Consultation Desk

Do you need services abroad? Contact your local Omron representative!

Japan Desk (Contacts in Japanese)

TEL

+82-10-2261-6720

※ Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

Service Support Availability

For Design	For Startup	For Maintenance
<p>New Equipment Design Support</p> <ul style="list-style-type: none"> Consultation On-site Environmental Diagnosis Product Training 	<p>Product Installation Support</p> <ul style="list-style-type: none"> On-Site Startup Prime shipping 	<p>Preventive Maintenance/Maintenance Support</p> <ul style="list-style-type: none"> Periodic Inspections Maintenance Training
<p>Equipment Optimization Support</p> <ul style="list-style-type: none"> Remediation/Additional Function Designing Migration/Replacement of Discontinued Products 	<p>Operation /Setup Training</p> <ul style="list-style-type: none"> Tech Support 	<p>Breakdown Maintenance/Maintenance Support</p> <ul style="list-style-type: none"> Trouble Analysis On-Site Recovery Repair/Analysis
<p>Product Selection Support</p> <ul style="list-style-type: none"> Proof of Concept Tech Support Automation Center /Laboratory 		<ul style="list-style-type: none"> Prime shipping Tech Support

*Visit our website at www.ia.omron.com and click the Global Network link for the latest information and updates.



EUROPE • MIDDLE EAST • AFRICA

In Europe, Middle East and Africa we have our Regional Sales Headquarters in Hoofddorp (Netherlands), as well as 49 sales offices and 4 inventory centers to ensure that our customer's needs are met. For inquiries about OMRON service and support in regions where no sales offices exist, please contact our Regional Sales Headquarters in the Netherlands (Hoofddorp). Our Automation Center/Laboratory showcases actual machines for various control applications that are implemented by our latest control components.



NETHERLANDS

Supported languages / Dutch, English, French

Sales HQ	OMRON ELECTRONICS B.V.		
Address	Wegalaan 61 2132 JD Hoofddorp The Netherlands		
Phone	+31-23-568-1100	Fax	+31-23-568-1188
Website	Inquiry Form https://industrial.omron.nl/nl/misc/forms/contact 	Service-Related Inquiries https://industrial.omron.nl/nl/services-support 	
Business hours	Monday-Friday(Excluding public holidays) 8:00-17:00		
Sales Office	—		



Cross-border Support

Consultation Desk



Do you need services abroad? Contact your local Omron representative!

Japan Desk (Contacts in Japanese)

TEL

+31-23-568-1343

※ Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

MAIL

JapanDesk_Europe@omron.com

Service Support Availability

For Design

New Equipment Design Support



Consultation



On-site Environmental Diagnosis



Product Training

Equipment Optimization Support



Remediation/Additional Function Designing



Migration/Replacement of Discontinued Products

Product Selection Support



Product Evaluation Loan



Proof of Concept



Tech Support

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Operation /Setup Training



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections



Maintenance Contracts



Maintenance Training

Breakdown Maintenance/Maintenance Support



Trouble Analysis



On-Site Recovery



Repair/Analysis





Prime shipping



Tech Support

AUSTRIA

Supported languages / German, English

Sales HQ	OMRON Electronics Ges.m.b.H.		
Address	Liebermannstraße A01 118/116 A-2345 Brunn am Gebirge Austria		
Phone	+43-2236-377-800	Fax	+49-2173-6800-567
Website	Inquiry Form https://industrial.omron.at/de/misc/forms/contact 	Service-Related Inquiries https://industrial.omron.at/de/services-support 	
Business hours	Monday-Friday(Excluding public holidays) 8:00-17:00		
Sales Office	—		



Cross-border Support

Consultation Desk



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Japan Desk (Contacts in Japanese)

TEL

NETHERLANDS
+31-23-568-1343

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MAIL

JapanDesk_Europe@omron.com

Service Support Availability

For Design

New Equipment Design Support



Consultation



On-site Environmental Diagnosis



Product Training

Equipment Optimization Support



Remediation/Additional Function Designing



Migration/Replacement of Discontinued Products

Product Selection Support



Product Evaluation Loan



Proof of Concept



Tech Support

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Operation /Setup Training



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections



Maintenance Contracts

Breakdown Maintenance/Maintenance Support



Trouble Analysis



On-Site Recovery



Repair/Analysis



Prime shipping



Tech Support

BELGIUM

Supported languages / Dutch, French, English

Sales HQ	OMRON ELECTRONICS NV/SA		
Address	Oktrooiplein 1 B 601 9000 Gent Belgium		
Phone	+32-2-466-2480	Fax	—
Website	Inquiry Form (Dutch) https://industrial.omron.be/nl/misc/forms/contact 	Service-Related Inquiries (Dutch) https://industrial.omron.be/nl/services-support 	
Business hours	Monday-Friday(Excluding public holidays) 8:00-17:00		
Sales Office	—		



Cross-border Support

Consultation Desk



Do you need services abroad?
Contact your local Omron representative!

Japan Desk (Contacts in Japanese)

TEL

NETHERLANDS
+31-23-568-1343

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MAIL

JapanDesk_Europe@omron.com

Service Support Availability

For Design

New Equipment Design Support



Consultation On-site Environmental Diagnosis Product Training

Equipment Optimization Support



Remediation/Additional Function Designing Migration/Replacement of Discontinued Products

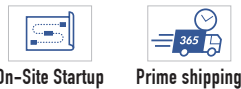
Product Selection Support



Product Evaluation Loan Proof of Concept Tech Support

For Startup

Product Installation Support



On-Site Startup Prime shipping



Operation /Setup Training Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections Maintenance Contracts

Breakdown Maintenance/Maintenance Support



Trouble Analysis On-Site Recovery Repair/Analysis

Prime shipping Tech Support

CZECH REPUBLIC

Supported languages / Czech, English

Sales HQ	OMRON ELECTRONICS SPOL. S.R.O.		
Address	Jankovcova 53, 170 00 Praha 7 Czech Republic		
Phone	+420-234-602-602	Fax	+420-234-602-607
Website	Inquiry Form https://industrial.omron.cz/cs/misc/forms/contact 	Service-Related Inquiries https://industrial.omron.cz/cs/services-support 	
Business hours	Monday-Friday(Excluding public holidays) 8:00-16:00		
Sales Office	—		



Cross-border Support

Consultation Desk



Do you need services abroad?
Contact your local Omron representative!

Japan Desk (Contacts in Japanese)

TEL

NETHERLANDS
+31-23-568-1343

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MAIL

JapanDesk_Europe@omron.com

Service Support Availability

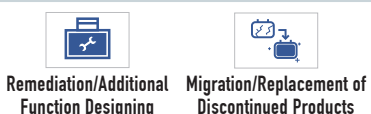
For Design

New Equipment Design Support



Consultation On-site Environmental Diagnosis Product Training

Equipment Optimization Support



Remediation/Additional Function Designing Migration/Replacement of Discontinued Products

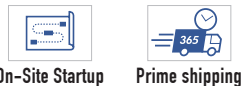
Product Selection Support



Product Evaluation Loan Proof of Concept Tech Support

For Startup

Product Installation Support



On-Site Startup Prime shipping



Operation /Setup Training Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections Maintenance Contracts

Breakdown Maintenance/Maintenance Support





Trouble Analysis On-Site Recovery Repair/Analysis

Prime shipping Tech Support

DENMARK

Supported languages / Danish, English

Sales HQ	OMRON ELECTRONICS A/S		
Address	Theilgaards Torv 3, 1.sal 4600 Køge, Denmark		
Phone	+45-43-440-011	Fax	+45-43-440-211
Website	Inquiry Form https://industrial.omron.dk/da/misc/forms/contact 	Service-Related Inquiries https://industrial.omron.dk/da/services-support 	
Business hours	Monday-Friday(Excluding public holidays) 8:00-16:00 (Monday-Thursday), 8:00-15:30 (Friday)		
Sales Office	Aarhus TEL:+45-43-440-011		

Service Support Availability

For Design

New Equipment Design Support



Equipment Optimization Support



Product Selection Support



For Startup

Product Installation Support



For Maintenance

Preventive Maintenance/Maintenance Support

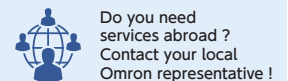


Breakdown Maintenance/Maintenance Support



Cross-border Support

Consultation Desk



Japan Desk (Contacts in Japanese)

TEL

NETHERLANDS
+31-23-568-1343

※ Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

MAIL

JapanDesk_Europe@omron.com

FINLAND

Supported languages / Finnish, English, Swedish, Russian

Sales HQ	OMRON ELECTRONICS OY		
Address	Bertel Jungin aukio 7 b FI-02600 Espoo Finland		
Phone	+358-207-464200	Fax	+358-207-464250
Website	Inquiry Form https://industrial.omron.fi/fi/misc/forms/contact 	Service-Related Inquiries https://industrial.omron.fi/fi/services-support 	
Business hours	Monday-Friday(Excluding public holidays) 8:00-16:30		
Sales Office	Tampere TEL:+358(0)40-3541815	TEL:+358(0)40-6716565	
	Vaasa TEL:+358-40-1432323	TEL:+358-40-8093666	
	Vilnius(Lietuva) TEL:+370-61068380	TEL:+370-68941900	

Service Support Availability

For Design

New Equipment Design Support



Equipment Optimization Support



Product Selection Support



For Startup

Product Installation Support



For Maintenance

Preventive Maintenance/Maintenance Support

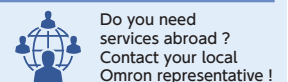


Breakdown Maintenance/Maintenance Support



Cross-border Support

Consultation Desk



Japan Desk (Contacts in Japanese)

TEL

NETHERLANDS
+31-23-568-1343

※ Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

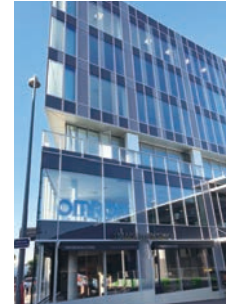
MAIL

JapanDesk_Europe@omron.com

FRANCE

Supported languages / French

Sales HQ	OMRON ELECTRONICS S.A.S.		
Address	3 Parvis de la Gare 94130 Nogent-sur-Marne France		
Phone	0-825-825-679 (In France)	Fax	+33-1-5663-7000 +33-1-48-55-90-86
Website	Inquiry Form https://industrial.omron.fr/fr/misc/forms/contact 	Service-Related Inquiries https://industrial.omron.fr/fr/services-support 	
Business hours	Monday-Friday (Excluding public holidays) 8:30-12:00,13:30-18:00 (Monday-Thursday) 8:30-12:00,13:30-17:00 (Friday)		
Sales Office	Lyon/Nantes TEL:0-825-825-679 (In France)		



Service Support Availability

For Design

New Equipment Design Support



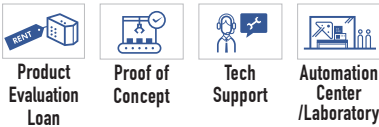
Consultation On-site Environmental Diagnosis Product Training

Equipment Optimization Support



Remediation/Additional Function Designing Migration/Replacement of Discontinued Products

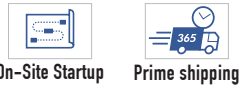
Product Selection Support



Product Evaluation Loan Proof of Concept Tech Support Automation Center /Laboratory

For Startup

Product Installation Support



On-Site Startup Prime shipping



Operation /Setup Training Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections Maintenance Contracts Maintenance Training

Breakdown Maintenance/Maintenance Support



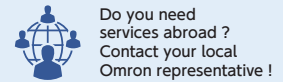
Trouble Analysis On-Site Recovery Repair/Analysis



Prime shipping Tech Support

Cross-border Support

Consultation Desk



Do you need services abroad? Contact your local Omron representative!

Japan Desk (Contacts in Japanese)

TEL

NETHERLANDS
+31-23-568-1343



* Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

MAIL

JapanDesk_Europe@omron.com

GERMANY

Supported languages / German, English

Sales HQ	OMRON ELECTRONICS GmbH		
Address	Elisabeth-Selbert-Strasse 17 40764 Langenfeld Germany		
Phone	+49-2173-6800-0	Fax	+49-2173-6800-400
Website	Inquiry Form https://industrial.omron.de/de/misc/forms/contact 	Service-Related Inquiries https://industrial.omron.de/de/services-support 	
Business hours	Monday-Friday (Excluding public holidays) 8:00-17:00		
Sales Office	Langenfeld TEL:+49-2173-6800-0		



Service Support Availability

For Design

New Equipment Design Support



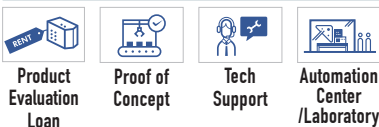
Consultation On-site Environmental Diagnosis Product Training

Equipment Optimization Support



Remediation/Additional Function Designing Migration/Replacement of Discontinued Products

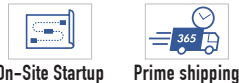
Product Selection Support



Product Evaluation Loan Proof of Concept Tech Support Automation Center /Laboratory

For Startup

Product Installation Support



On-Site Startup Prime shipping



Operation /Setup Training Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections Maintenance Contracts

Breakdown Maintenance/Maintenance Support



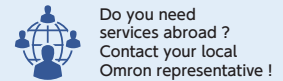
Trouble Analysis On-Site Recovery Repair/Analysis



Prime shipping Tech Support

Cross-border Support

Consultation Desk



Do you need services abroad? Contact your local Omron representative!

Japan Desk (Contacts in Japanese)

TEL

NETHERLANDS
+31-23-568-1343



* Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

MAIL

JapanDesk_Europe@omron.com

HUNGARY

Supported languages/Hungarian, English

Sales HQ	OMRON ELECTRONICS KFT.		
Address	Vaci ut. 45. C/6 1134 Budapest Hungary		
Phone	+36-1-399-3050	Fax	+36-1-399-3060
Website	Inquiry Form https://industrial.omron.hu/hu/misc/forms/contact 	Service-Related Inquiries https://industrial.omron.hu/hu/services-support 	
Business hours	Monday-Friday (Excluding public holidays) 8:00-16:30 (Monday-Thursday) 8:00-14:30 (Friday)		
Sales Office	—		



Cross-border Support

Consultation Desk



Do you need services abroad? Contact your local Omron representative!

Japan Desk (Contacts in Japanese)

TEL

NETHERLANDS
+31-23-568-1343

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MAIL

JapanDesk_Europe@omron.com

Service Support Availability

For Design

New Equipment Design Support



Consultation On-site Environmental Diagnosis Product Training

Equipment Optimization Support



Remediation/Additional Function Designing Migration/Replacement of Discontinued Products

Product Selection Support



Product Evaluation Loan Proof of Concept Tech Support

For Startup

Product Installation Support



On-Site Startup Prime shipping



Operation /Setup Training



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support

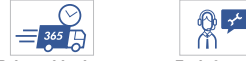


Periodic Inspections Maintenance Contracts

Breakdown Maintenance/Maintenance Support





Trouble Analysis On-Site Recovery Repair/Analysis



Prime shipping Tech Support

ITALY

Supported languages/Italian

Sales HQ	OMRON ELECTRONICS S.P.A.		
Address	Viale Certosa 49 20149 Milano Italy		
Phone	+39-02-326-81	Fax	+39-02-326-8282
Website	Inquiry Form https://industrial.omron.it/it/misc/forms/contact 	Service-Related Inquiries https://industrial.omron.it/it/services-support 	
Business hours	Monday-Friday (Excluding public holidays) 8:30-12:30, 13:30-17:30		
Sales Office	Bologna TEL:+39-051-613-6611 Milano TEL:+39-02-326-8777 Terni TEL:+39-07-445-4511		



Cross-border Support

Consultation Desk



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Japan Desk (Contacts in Japanese)

TEL

NETHERLANDS
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MAIL

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Service Support Availability

For Design

New Equipment Design Support



Consultation On-site Environmental Diagnosis Product Training

Equipment Optimization Support



Remediation/Additional Function Designing Migration/Replacement of Discontinued Products

Product Selection Support



Product Evaluation Loan Proof of Concept Tech Support Automation Center /Laboratory

For Startup

Product Installation Support



On-Site Startup Prime shipping



Operation /Setup Training



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections Maintenance Contracts

Breakdown Maintenance/Maintenance Support



Trouble Analysis On-Site Recovery Repair/Analysis



Prime shipping Tech Support

NORWAY

Supported languages / Norwegian, English

Sales HQ	OMRON ELECTRONICS NORWAY A/S		
Address	Ole Deviks vei 6 B N-0666 Oslo Norway		
Phone	+47-22-657-500	Fax	—
Website	Inquiry Form		Service-Related Inquiries
	https://industrial.omron.no/no/misc/forms/contact		https://industrial.omron.no/no/services-support
Business hours	Monday-Friday (Excluding public holidays) 8:00-16:00		
Sales Office	Aalesund TEL:+47-22-657-500	Stavanger TEL:+47-22-657-500	



Cross-border Support

Consultation Desk



Do you need services abroad?
Contact your local Omron representative!

Japan Desk (Contacts in Japanese)

TEL

NETHERLANDS
+31-23-568-1343

* Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

MAIL

JapanDesk_Europe@omron.com

Service Support Availability

For Design

New Equipment Design Support



Consultation On-site Environmental Diagnosis Product Training

Equipment Optimization Support



Remediation/Additional Function Designing Migration/Replacement of Discontinued Products

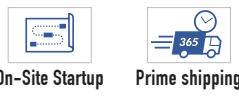
Product Selection Support



Product Evaluation Loan Proof of Concept Tech Support

For Startup

Product Installation Support



On-Site Startup Prime shipping



Operation /Setup Training Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections Maintenance Contracts

Breakdown Maintenance/Maintenance Support




Trouble Analysis On-Site Recovery Repair/Analysis



Prime shipping Tech Support

POLAND

Supported languages / Polish, English

Sales HQ	OMRON ELECTRONICS SP. Z O.O.		
Address	ul. Cybernetyki 7A Budynek Luminar 02-677 Warszawa Poland		
Phone	+48-22-458-6666	Fax	+48-22-458-6660
Website	Inquiry Form		Service-Related Inquiries
	https://industrial.omron.pl/pl/misc/forms/contact		https://industrial.omron.pl/pl/services-support
Business hours	Monday-Friday (Excluding public holidays) 9:00-17:00		
Sales Office	—		



Cross-border Support

Consultation Desk



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MAIL

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Service Support Availability

For Design

New Equipment Design Support



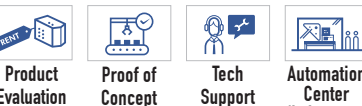
Consultation On-site Environmental Diagnosis Product Training

Equipment Optimization Support



Remediation/Additional Function Designing Migration/Replacement of Discontinued Products

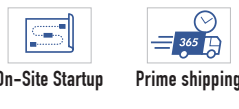
Product Selection Support



Product Evaluation Loan Proof of Concept Tech Support Automation Center /Laboratory

For Startup

Product Installation Support



On-Site Startup Prime shipping



Operation /Setup Training Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections Maintenance Contracts

Breakdown Maintenance/Maintenance Support





Trouble Analysis On-Site Recovery Repair/Analysis



Prime shipping Tech Support

PORTUGAL

Supported languages / Portuguese, English

Sales HQ	OMRON ELECTRONICS IBERIA S.A.		
Address	Edifício Mar do Oriente - Rua do Pólo Norte, nr.18 - 3.2 - 1990-266 Lisboa		
Phone	+351-21-942-9400	Fax	—
Website	Inquiry Form https://industrial.omron.pt/pt/misc/forms/contact 	Service-Related Inquiries https://industrial.omron.pt/pt/services-support 	
Business hours	Monday-Friday (Excluding public holidays) 8:30-17:40 (Monday-Thursday) 8:30-15:00 (Friday)		
Sales Office	Porto TEL:+351-22-715-5900		



Cross-border Support

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Service Support Availability

For Design

New Equipment Design Support



Consultation On-site Environmental Diagnosis Product Training

Equipment Optimization Support



Remediation/Additional Function Designing Migration/Replacement of Discontinued Products

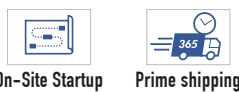
Product Selection Support



Proof of Concept Tech Support

For Startup

Product Installation Support



On-Site Startup Prime shipping



Operation /Setup Training Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections Maintenance Contracts

Breakdown Maintenance/Maintenance Support



Trouble Analysis On-Site Recovery Repair/Analysis



Prime shipping Tech Support

ROMANIA

Supported languages / Romanian, English

Sales HQ	Omron Electronics Kft		
Address	Bvd. Mihai Viteazul nr. 30B, SAD 102 300222 Timișoara Romania		
Phone	+40-356-172-242	Fax	+40-356-172-243
Website	Inquiry Form https://industrial.omron.ro/ro/misc/forms/contact 	Service-Related Inquiries https://industrial.omron.ro/ro/services-support 	
Business hours	Monday-Friday(Excluding public holidays) 8:00-16:30 (Monday-Thursday) 8:00-14:30 (Friday)		
Sales Office	—		



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MAIL

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Service Support Availability

For Design

New Equipment Design Support



Consultation On-site Environmental Diagnosis Product Training

Equipment Optimization Support



Remediation/Additional Function Designing Migration/Replacement of Discontinued Products

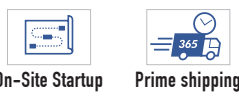
Product Selection Support



Product Evaluation Loan Proof of Concept Tech Support

For Startup

Product Installation Support



On-Site Startup Prime shipping



Operation /Setup Training Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections Maintenance Contracts

Breakdown Maintenance/Maintenance Support




Trouble Analysis On-Site Recovery Repair/Analysis



Prime shipping Tech Support

RUSSIA

Supported languages/Russian, English

Sales HQ	OOO OMRON ELECTRONICS		
Address	Pravdy street 26 125040 Moscow Russia		
Phone	+7-495-648-9450	Fax	+7-495-648-9451
Website	Inquiry Form https://industrial.omron.ru/ru/misc/forms/contact		Service-Related Inquiries https://industrial.omron.ru/ru/services-support
Business hours	Monday-Friday(Excluding public holidays) 9:00-18:00		
Sales Office	Saint-Petersburg/Yekaterinburg/Samara/Novosibirsk/Voronezh TEL:+7-495-648-9450		



Cross-border Support

Consultation Desk



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MAIL

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Service Support Availability

For Design

New Equipment Design Support



Consultation



On-site Environmental Diagnosis



Product Training

Equipment Optimization Support



Remediation/Additional Function Designing



Migration/Replacement of Discontinued Products

Product Selection Support



Proof of Concept



Tech Support

For Startup

Product Installation Support



On-Site Startup



Operation /Setup Training



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections



Maintenance Contracts

Breakdown Maintenance/Maintenance Support



Trouble Analysis



On-Site Recovery



Repair/Analysis



Tech Support

SPAIN

Supported languages/Spanish, English

Sales HQ	OMRON ELECTRONICS IBERIA S.A.U.		
Address	c/Arturo Soria 95 28027 Madrid Spain		
Phone	+34-902-100-221	Fax	+34-902-361-817
Website	Inquiry Form https://industrial.omron.es/es/misc/forms/contact		Service-Related Inquiries https://industrial.omron.es/es/services-support
Business hours	Monday-Friday(Excluding public holidays) 8:00-17:30(Monday-Thursday), 8:00-15:00(Friday),8:00-15:00(July and August)		
Sales Office	Barcelona/Madrid/Sevilla/Valencia/Vitoria TEL:+34-902-100-221		



Cross-border Support

Consultation Desk



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Service Support Availability

For Design

New Equipment Design Support



Consultation



On-site Environmental Diagnosis



Product Training

Equipment Optimization Support



Remediation/Additional Function Designing



Migration/Replacement of Discontinued Products

Product Selection Support



Proof of Concept



Tech Support



Automation Center /Laboratory

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Operation /Setup Training



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections



Maintenance Contracts

Breakdown Maintenance/Maintenance Support



Trouble Analysis



On-Site Recovery



Repair/Analysis



Prime shipping



Tech Support

SWEDEN

Supported languages/Swedish, English

Sales HQ	OMRON ELECTRONICS AB		
Address	Knarrarnäsgatan 15, 164 40 Kista, Sweden		
Phone	+46-8-632-3500	Fax	—
Website	Inquiry Form https://industrial.omron.se/sv/misc/forms/contact		Service-Related Inquiries https://industrial.omron.se/sv/services-support
Business hours	Monday-Friday(Excluding public holidays) 8:00-16:30		
Sales Office	Gothenburg TEL:+46-8-632-3500 Malmö TEL:+46-8-632-3500		



Cross-border Support

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Service Support Availability

For Design

New Equipment Design Support



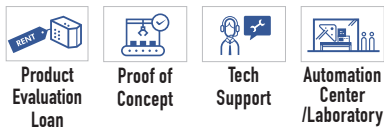
Consultation On-site Environmental Diagnosis Product Training

Equipment Optimization Support



Remediation/Additional Function Designing Migration/Replacement of Discontinued Products

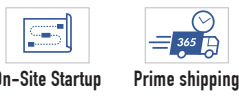
Product Selection Support



Product Evaluation Loan Proof of Concept Tech Support Automation Center/Laboratory

For Startup

Product Installation Support



On-Site Startup Prime shipping



Operation/Setup Training Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections Maintenance Contracts

Breakdown Maintenance/Maintenance Support



Trouble Analysis On-Site Recovery Repair/Analysis



Prime shipping Tech Support

SWITZERLAND

Supported languages/German, French, Italian

Sales HQ	OMRON ELECTRONICS AG		
Address	Blegistrasse 3, 6340 Baar, Zug, Switzerland		
Phone	+41-41-748-1313	Fax	+41-41-748-1345
Website	Inquiry Form (German) https://industrial.omron.ch/de/misc/forms/contact		Service-Related Inquiries (German) https://industrial.omron.ch/de/services-support
Business hours	Monday-Friday(Excluding public holidays) 8:00-17:00		
Sales Office	—		



Cross-border Support

Consultation Desk



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Service Support Availability

For Design

New Equipment Design Support



Consultation On-site Environmental Diagnosis Product Training

Equipment Optimization Support



Remediation/Additional Function Designing Migration/Replacement of Discontinued Products

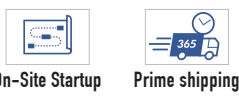
Product Selection Support



Product Evaluation Loan Proof of Concept Tech Support

For Startup

Product Installation Support



On-Site Startup Prime shipping



Operation/Setup Training Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections Maintenance Contracts

Breakdown Maintenance/Maintenance Support





Trouble Analysis On-Site Recovery Repair/Analysis



Prime shipping Tech Support

TURKEY

Supported languages / Turkish, English

Sales HQ	OMRON ELECTRONICS LTD.		
Address	Burhaniye Mah. Tunuslu Mahmut Paşa Cad. No:10 34676 Üsküdar, İstanbul, Türkiye		
Phone	+90-216-556-51-30	Fax	+90-216-556-51-60
Website	Inquiry Form https://industrial.omron.com.tr/tr/misc/forms/contact 	Service-Related Inquiries https://industrial.omron.com.tr/tr/services-support 	
Business hours	Monday-Friday(Excluding public holidays) 08:15-17:45		
Sales Office	-		



Cross-border Support

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Service Support Availability

For Design

New Equipment Design Support



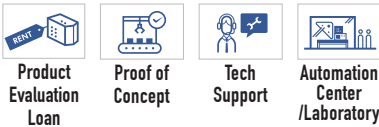
Consultation On-site Environmental Diagnosis Product Training

Equipment Optimization Support



Remediation/Additional Function Designing Migration/Replacement of Discontinued Products

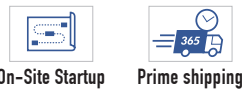
Product Selection Support



Product Evaluation Loan Proof of Concept Tech Support Automation Center/Laboratory

For Startup

Product Installation Support



On-Site Startup Prime shipping



Operation/Setup Training Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections Maintenance Contracts

Breakdown Maintenance/Maintenance Support



Trouble Analysis On-Site Recovery Repair/Analysis



Prime shipping Tech Support

UNITED KINGDOM

Supported languages / English

Sales HQ	OMRON ELECTRONICS LTD.		
Address	Opal Drive Fox Milne MK15 0DG Milton Keynes United Kingdom		
Phone	+44-1908-258258	Fax	+44-1908-258158
Website	Inquiry Form https://industrial.omron.co.uk/en/misc/forms/contact 	Service-Related Inquiries https://industrial.omron.co.uk/en/services-support 	
Business hours	Monday-Friday(Excluding public holidays) 8:00-17:00 (Monday-Thursday) 8:00-16:00 (Friday)		
Sales Office	-		



Cross-border Support

Consultation Desk



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Japan Desk (Contacts in Japanese)

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+31-23-568-1343

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MAIL

JapanDesk_Europe@omron.com

Service Support Availability

For Design

New Equipment Design Support



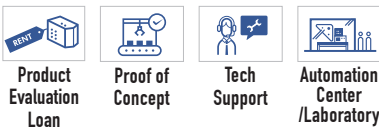
Consultation On-site Environmental Diagnosis Product Training

Equipment Optimization Support



Remediation/Additional Function Designing Migration/Replacement of Discontinued Products

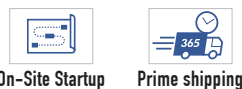
Product Selection Support



Product Evaluation Loan Proof of Concept Tech Support Automation Center/Laboratory

For Startup

Product Installation Support



On-Site Startup Prime shipping



Operation/Setup Training Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections Maintenance Contracts

Breakdown Maintenance/Maintenance Support



Trouble Analysis On-Site Recovery Repair/Analysis



Prime shipping Tech Support

SOUTH AFRICA

Supported languages/English

Sales HQ	OMRON Electronics (Pty) Ltd.		
Address	22 Friesland Drive Longmeadow Office Park South Modderfontein, 1640 South Africa		
Phone	+27-11-579-2600	Fax	+27-11-608-3515
Website	Inquiry Form https://industrial.omron.co.za/en/misc/forms/contact 	Service-Related Inquiries https://industrial.omron.co.za/en/services-support 	
Business hours	Monday-Friday(Excluding public holidays) 8:00-16:30		
Sales Office	Cape Town TEL:+27-21-551-2448 Durban TEL:+27-31-275-3000		



Service Support Availability

For Design

New Equipment Design Support



On-site Environmental Diagnosis



Product Training

Equipment Optimization Support



Remediation/Additional Function Designing



Migration/Replacement of Discontinued Products

Product Selection Support



Product Evaluation Loan



Proof of Concept



Tech Support

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Operation /Setup Training



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections



Maintenance Contracts

Breakdown Maintenance/Maintenance Support



Trouble Analysis



On-Site Recovery



Repair/Analysis



Prime shipping



Tech Support

Cross-border Support

Consultation Desk



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MAIL

JapanDesk_Europe@omron.com

UNITED ARAB EMIRATES

Supported languages/English, Arabic

Sales HQ	Omron Europe B.V. (Branch Office - Middle East & North Africa)		
Address	Dubai Silicon Oasis Headquarters - Silicon Oasis, Dubai, United Arab Emirates		
Phone	+971-4-371-2742	Fax	-
Website	Inquiry Form https://industrial.omron.eu/en/misc/forms/contact 	Service-Related Inquiries https://industrial.omron.eu/en/services-support 	
Business hours	Sunday-Thursday (Excluding public holidays) 8:30 - 17:00		
Sales Office	-		



Service Support Availability

For Design

New Equipment Design Support



Consultation



On-site Environmental Diagnosis



Product Training

Equipment Optimization Support



Remediation/Additional Function Designing



Migration/Replacement of Discontinued Products

Product Selection Support



Tech Support

For Startup

Product Installation Support



On-Site Startup



Tech Support

For Maintenance

Breakdown Maintenance/Maintenance Support



Tech Support

Cross-border Support

Consultation Desk



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MAIL

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AMERICAS

In North and South America, we have our Regional Sales Headquarters in Chicago, as well as 7 sales offices and 4 inventory centers to ensure that our customer's needs are met. For inquiries about OMRON service and support in regions where no sales offices exist, please contact our Regional Sales Headquarters in the U.S. (Chicago).

Our Automation Center/Laboratory showcases actual machines for various control applications that are implemented by our latest control components.



UNITED STATES

Supported languages/English, Spanish, French

Sales HQ	OMRON ELECTRONICS LLC		
Address	2895 Greenspoint Parkway, Suite 200 Hoffman Estates, IL 60169 U.S.A		
Phone	+1-847-843-7900	Fax	+1-847-843-7787
Website	Inquiry Form https://automation.omron.com/en/us/contact-us.html		Service-Related Inquiries https://automation.omron.com/en/us/support/services/index.html
Business hours	Monday-Friday(Excluding public holidays) 8:00-17:00		
Sales Office	—		



Cross-border Support

Consultation Desk



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Japan Desk (Contacts in Japanese)

TEL

+1-614-400-2849

+1-224-275-3359

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Service Support Availability

For Design

New Equipment Design Support



Consultation



Product Training

Equipment Optimization Support



Remediation/Additional Function Designing



Migration/Replacement of Discontinued Products

Product Selection Support



Product Evaluation Loan



Proof of Concept



Tech Support



Automation Center/Laboratory

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Operation/Setup Training



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections



Maintenance Contracts



Maintenance Training

Breakdown Maintenance/Maintenance Support



On-Site Recovery



Repair/Analysis




Prime shipping



Tech Support

BRAZIL

Supported languages/Portuguese

Sales HQ	OMRON ELETRONICA DO BRASIL LTDA.		
Address	Alameda Vicente Pinzón, 51-14° andar, Vila Olimpia, CEP:04547-130, São Paulo, Brasil		
Phone	+55-11-5171-8920	Fax	—
Website	Inquiry Form https://automation.omron.com/pt/br/		Service-Related Inquiries https://automation.omron.com/pt/br/suporte/servicos/suporte-tecnico
Business hours	Monday-Friday(Excluding public holidays) 8:00-18:00		
Sales Office	—		



Cross-border Support

Consultation Desk



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Japan Desk (Contacts in Japanese)

TEL

UNITED STATES

+1 614-400-2849

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Service Support Availability

For Design

New Equipment Design Support



Consultation



Product Training

Equipment Optimization Support



Remediation/Additional Function Designing



Migration/Replacement of Discontinued Products

Product Selection Support



Proof of Concept



Tech Support



Automation Center/Laboratory

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Operation/Setup Training



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections



Maintenance Contracts

Breakdown Maintenance/Maintenance Support



On-Site Recovery



Prime shipping



Tech Support

CANADA

Supported languages / English, French, Spanish

Sales HQ	OMRON CANADA INC.		
Address	100 Consilium Place, Suite 802. Toronto, ON. M1H 3E3 Canada		
Phone	+1-416-286-6465	Fax	+1-416-286-6648
Website	Inquiry Form https://automation.omron.com/en/ca/contact-us.html 	Service-Related Inquiries https://automation.omron.com/en/ca/support/services/index.html 	
Business hours	Monday-Friday(Excluding public holidays) 8:30-17:00		
Sales Office	Montreal TEL:+1-514-763-2131		



Cross-border Support

Consultation Desk



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Japan Desk (Contacts in Japanese)

TEL

UNITED STATES
+1 513-335-6927

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Service Support Availability

For Design

New Equipment Design Support



Consultation



Product Training

Equipment Optimization Support



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Proof of Concept



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Automation Center /Laboratory

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Maintenance Contracts

Breakdown Maintenance/Maintenance Support



On-Site Recovery



Repair/Analysis



Prime shipping

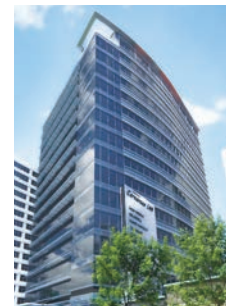


Tech Support

MEXICO

Supported languages / Spanish, English

Sales HQ	OMRON ELECTRONICS DE MEXICO S.A DE C.V		
Address	Miguel de Cervantes Saavedra No.169 Piso 1 Colonia Granada, Zip 11520, Miguel Hidalgo Ciudad de Mexico		
Phone	+52-55-5901-4300	Fax	+52-55-5901-4300
Website	Inquiry Form https://industrial.omron.mx/es/contact/contact-us 	Service-Related Inquiries https://automation.omron.com/en/mx/support/services/index.html 	
Business hours	Monday-Friday(Excluding public holidays) 8:30-17:30		
Sales Office	Monterrey TEL:+52-81-1156-9910 León TEL:+52-1-47-7214-5900		



Cross-border Support

Consultation Desk



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Japan Desk (Contacts in Japanese)

TEL

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Service Support Availability

For Design

New Equipment Design Support



Consultation



Product Training

Equipment Optimization Support



Remediation/Additional Function Designing



Migration/Replacement of Discontinued Products

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Automation Center /Laboratory

For Startup

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Prime shipping



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Tech Support

For Maintenance

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Periodic Inspections



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On-Site Recovery



Repair/Analysis



Prime shipping



Tech Support

MEMO



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OMRON Corporation Industrial Automation Company
Kyoto, JAPAN

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